

QUALITY POLICY STATEMENT

EFT Systems LTD undertakes the design, installation, commissioning & handover of Electronic Security Systems, the design, installation, commissioning, verification and maintenance of Fire Detection and Alarm Systems and Emergency Lighting Systems, (including the Maintenance of Portable Fire Extinguishers), to best professional practice, to meet the customer's requirements and to meet the requirements of all relevant statutory regulations such as ISO 9001:2015, BAFE Scheme SP 203-1, SP 101 and SP203-4, British Standards (e.g. BS 5839, BS 6266, BS 5306, BS 5266 BS7671 etc), NSI Codes of Practice etc.

EFT Systems LTD work to a Quality Management System which meets the requirements of International Standard ISO 9001:2015 and NSI Quality Schedule's SSQS 101 / FSQS 121 and ELSQS 122.4 which assists the company in maintaining high technical standards and a commitment to excellence in all management and administration tasks.

EFT Systems LTD consistently demonstrates the integration of its ISO 9001:2015 Quality Management System with all applicable statutory and regulatory requirements (later expressed as legal requirements).

In this respect legal requirements include but are not restricted to Environmental Management Systems Standard BS EN 14001 / Health & Safety Standard OHSAS 45001.

Note! Reference to all 'Standards', 'Codes of Practice', 'Technical Bulletins' etc, refer to current issues.

Our policies therefore are:

- X To carry out all work to high standards and to always meet or exceed the requirements of the contract and any relevant statutory regulation.
- X To design systems that will have high reliability and low rates of false alarms.
- X To carry out all preventive maintenances on time and within the industry guidelines.
- X To respond promptly and effectively to customer's requests for assistance.
- X To be professional and courteous in all our dealings with customers and suppliers.
- X To continually seek ways to improve the company's products, work processes and Quality Management System.

Signed on behalf of the Board of Directors:



Adam Watts
Position: **CEO**

Date: 01/01/2024